

# Clarity Water Technologies, LLC

## JOB SUMMARY – TECHNICAL SPECIALIST

Perform as the Technical Specialist of water treatment services in the Metro NYC Region for Clarity Water Technologies. Will be responsible for maintaining and providing water treatment service and consultation for existing customer base within designated region that includes including NYC, northern NJ, and lower NY state.

## DUTIES & RESPONSIBILITIES

- Serve as the Technical Specialist for designated customers with regards to all aspects of their water treatment needs, working with one or more Account Managers.
- Collects, compiles, and interprets facility data to ensure successful water treatment program for steam boilers, cooling towers, hot and chilled closed water systems, and potable water with regards to pathogen management and prevention.
- Works to develop a strategic plan for the transition of new accounts and improvement of customer services.
- Provides continuous servicing of existing internal and external products and services. Participates in the selection of outside services (if needed).
- Demonstrates a commitment to customers by: complying with all applicable safety regulations; learning the impact of errors; reporting actual and potential errors, as well as hazardous conditions; identifying problems to increase safety and participating in safety education programs and root cause analyses as required. Maintains established policies and procedures, objectives, quality assessment, and safety standards.
- Provides outstanding service to all customers; fosters teamwork; and practices fiscal responsibility through improvement and innovation. Responsible for development and implementing a sales plan to meet sales objectives.
- Attends meetings as required, and participates on committees as requested
- Represents the company in local, regional, and national organizations, as requested.
- Enhances professional growth and development through participation in educational programs, current literature, in-service meetings, and workshops.

## REQUIRED SKILLS & ABILITIES:

- Self-starter with the ability to take initiative.
- Intermediate computer skills.
- Must possess a valid driver's license and maintain a good driving record.
- Plumbing, electric, equipment expertise and troubleshooting a major plus.
- Must be able to lift at least 50 lbs for purposes of handling chemical pails and drums.

## EDUCATION & EXPERIENCE

- High School or GED. College Degree in a Science related field is a plus. A combination of formal education, training, and experience may be considered.
- 0-2 years of experience in related industrial field.